

Dear Customer,

*All communications are first sent to you, the Single Point of Contact (SPOC). Please share this communication with the appropriate resources within your organization.*

In previous months, TEACH has sent schedule forecast links to help customers identify their potential target months in which they may be transforming to BadgerNet. There are no significant changes to the schedule forecast this month, so instead we are providing you with sites that are ready to be scheduled, sites that are scheduled, and sites that have already completed transformation to BadgerNet.

The following is a link to the October [TEACH Customer Completed Report](#) which reflects the sites that have successfully transformed to BadgerNet as of October 27, 2017. The [TEACH Scheduled Report](#) lists sites that are currently scheduled for an upcoming transformation as of October 27, 2017. The [TEACH Ready to Schedule Report](#) depicts the sites that are ready to be scheduled for transformation. Customers on this list can expect to receive notification of their transformation date in the very near future.

The actual WAN Migrations (TTU) scheduling of customer sites will be coordinated by AT&T and your local contacts. Once the team completes the surveys, remediation and circuit installation, you will be scheduled to transform. The [BadgerNet Transformation Playbook](#) outlines the main activities that take place on the day of a site transformation.

If you do not see your site listed on any of these reports, it is because the dependencies that coincide with your site transformation have not all been met. Once AT&T has finalized all dependencies, you will then see your site on the Ready to Schedule report.

For video customers on BadgerNet please remember the following items:

- HD Managed Video - at the time of transformation the codec must be moved to BadgerNet.
- SD Video - this service is not available on BadgerNet.
- HPLL and VB - these services are not available on BadgerNet and can be moved prior to transformation. The new video solution is BlueJeans from AT&T.

BadgerNet AT&T Video Services with BlueJeans is now available!

- BCN Managed SD Video Service offering will expire on December 31, 2017
- BCN Managed HD Video Service offering will expire on October 31, 2018
- Existing video infrastructure, specifically the management system, bridges and firewalls will remain in place
- HD video codec will remain the property of the local service provider
- Other BCN Video Service offerings such as High Priority Low Latency (HPLL), HPLL-Video Bridging, Remote Video Access (RVA), Video Meeting Room (VMR) will expire December 31, 2017

If you have a Video related service that requires a change, that change must be initiated through a Service Change Request which is available on the TEACH website, <http://www.teach.wi.gov/>.

Please email [TEACH@wisconsin.gov](mailto:TEACH@wisconsin.gov) with any questions or concerns.

Thank you,



BadgerNet Team