

# Readiness Level Explanations November 2017

# Scheduling Readiness Level Description

Level 3

2<sup>nd</sup> Quarter 2018

Level 2

1st Quarter 2018

Level 1

November & December 2017

Level 0

Refer to Reports Listed Below

## Level of Confidence Growth

## **High Level Forecasting**

Will appear on Work in Progress (WIP) Report

Forecast date is based on telco dependencies and program scheduling complexities variables

Standard interval from order release to circuit installation is second quarter of 2018 (April through June)

## **Forecasted Planning**

Will appear on Work in Progress (WIP) Report

Circuit Survey Site Visits completed = remediation requirements have been identified

Circuit Survey Site Visits not completed = no remediation has yet been identified. Estimates will be based on high level assumptions

Site remediation completion can impact estimated circuit delivery date

Customers are accountable for completing any remediation identified by the Telco

## **Schedule Planning**

Will appear on Work in Progress (WIP) Report or

Ready to Schedule
Reports based on dependencies

Telco Planning, Design and Fiber milestones are complete

## **Scheduling in Progress**

Will appear on Ready to Schedule or Scheduled Reports

Customers queued for WAN Transformation scheduling or already scheduled

# **Definitions: Known Scheduling Dependencies**

### Telco Dependencies which can impact readiness to schedule:

#### Telco Hot Cut

Requires increased coordination and planning due to the potential for extended outage times. Hot cuts occur when new fiber is unavailable and reuse of existing fiber is required from the Telco Central Office to the customer premises Access Wisconsin requires 45 days lead time to schedule once on the ready to schedule list. Sites in Access Wisconsin TDS territory require 100 days lead time to schedule.

#### **Circuit Remediation**

Customers are responsible to complete remediation identified during circuit surveys and must be completed prior to new circuit installations.

Examples of remediation: Conduit with pull strings, dedicated 110 power receptacle, rack or backboard, and telco equipment ground bus bar, and/or number 6 ground available.

Entrance Facility (EF), which is specific to those customers having AT&T as their Local Carrier, is remediation that goes over the customer's property line and could include drilling of EF, power, backboard.

#### **Customer Action Required for TEACH Video Customers Moving to BadgerNet:**

Any customer who has not yet moved their video services to BlueJeans needs to contact Chris Alberts at <a href="mailto:calberts@mca-network.com">calberts@mca-network.com</a> and copy the TEACH mailbox at <a href="mailto:TEACH@Wisconsin.gov">TEACH@Wisconsin.gov</a>.

Video services include:

- High Definition (HD) Managed Video
- Standard Definition (SD) Video
- Video Bridging (VB) Video
- HPLL Video

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# Change Requests can Impact Readiness Level and Delay Transformation

A change request submitted after the circuit order has been processed can impact the estimated or planned completion date, which can alter or restart the Readiness Level.

**Example of Change Request** 

- Change of Bandwidth
- Quality of Service, QoS
- Change of Address

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